



ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES COMMENT CARD

We value your feedback. Please take a moment to comment on how Yorktown Family Services can improve accessibility. To personally speak with someone, please see the contact information listed below and you will receive a call back within 2 business days.

Print Name: _____ Date: _____

Signature: _____

As per our Service Delivery Policy 1.11, Accessibility Policy

In fulfilling our mission, Yorktown Family Services is committed to providing its services in a way that respects the dignity and independence of persons with disabilities. We believe in integration and are also committed to meeting the needs of people and giving persons with disabilities the same opportunity to access our services and allowing them to benefit from the same services in a similar way as other clients. We will do so by removing and preventing barriers to accessibility and by meeting our accessibility requirements under Ontario's accessibility laws.

**Mailing Address:
Yorktown Family Services
2010 Eglinton Avenue West
Toronto, Ontario M6E 2K3**

**Mary Pomanti, Human Resources Director
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Email: maryp@yorktownfamilyservices.com**

Yorktown Family Services will make sure our feedback process is accessible to people with disabilities by providing or arranging for accessible formats and communication supports as required by the Customer Service Standard.

***Please do not forward any sensitive or medical information via email or fax.**